

CHILD RIGHTS MONITORING & REMEDIATION SYSTEM (CRMRS)

Real-Time Dashboard (demo)



Vision

Children affected by child labour, violence, neglect, abuse and harassment access their fundamental protection rights throughout the coffee supply chain

Action

Implement the Child Rights Monitoring and Remediation System at a pre-competitive level to identify and respond to child protection risks and incidents

Localized

A holistic, multi-sectoral, innovative and sustainable approach which strengthens local child protection systems and is embedded in communities



Strengthening Child Protection and Promoting Children's Rights in the Coffee Supply Chain

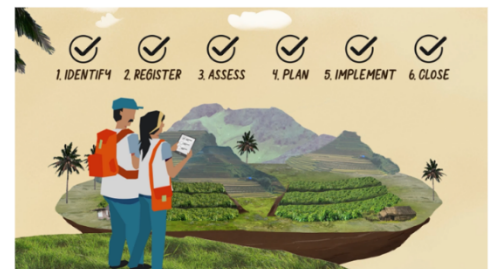
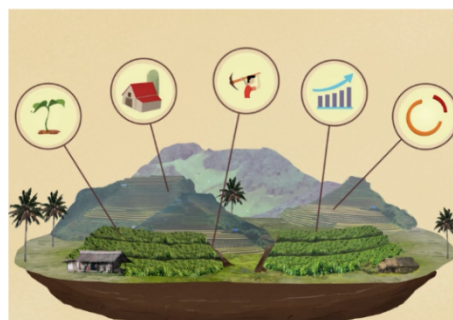
Terre des hommes: Helping Children Worldwide

Terre des hommes (TdH), founded in 1960, is the leading Swiss organization for children's rights, dedicated to improving the lives and rights of children globally. TdH partners with businesses to combat child rights violations through integrated systems strengthening and community-based approaches worldwide.

TdH supports companies in implementing rigorous child protection and human rights due diligence systems in their supply chains. We help businesses manage risks not just within their operations but also in the wider communities and countries where they

Overview

TdH has, together with **Clients/Partners**, developed a community-based **Child Rights Monitoring and Remediation System (CRMRS)** to enhance child protection and support human rights due diligence in the coffee supply chain. The CRMS is currently active in and around some of your coffee farms, working to monitor and remediate child labor and other protection risks.



Dashboard Features:

Statistical updates: View real-time data on child protection/non-compliance issues directly from the field.

Interactive Data: Explore detailed datasets by country, cluster, or supplier through filters and interactive features that help you interpret the data.

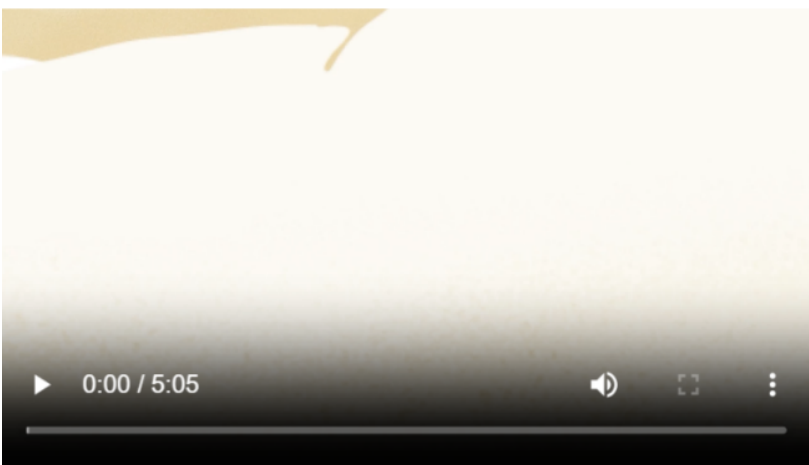
Monthly Updates: Access the latest insights with data refreshed monthly.



More about the Child Rights Monitoring and Remediation System (CRMRS)

In line with new legislation and compliance requirements, the CRMRS supports prevention, continuous monitoring, identification, risk mitigation at coffee farms and remediation support to children whose rights have been violated. It ensures that children who are at risk of/or exposed to child labour, violence, neglect, abuse and harassment are identified and receive an effective, timely, multi-sectoral and child-friendly response from relevant service providers under the local child protection system in a coordinated and accountable manner.

The CRMRS thereby adopts a holistic, innovative and sustainable approach by capitalizing on and strengthening local and national child protection systems. It does this by supporting and working closely with both the national child protection authorities and existing community-based structures around the farms.



To learn more about the CRMRS and its impact, [click here](#) to watch the video or [here](#) to see an [infographic](#).



Core Components

Community-Based Child Rights Committees



Monitor farms through individual farm and household visits, identify and report child protection issues to the social workers, manage community child protection funds to support emergency cases, and tackle the root causes to these child protection concerns in their own community.

Social Workers



Validate reported child protection issues, refer cases not directly linked to the farms to the local child protection authorities, refer situations of risk on farms to agronomists/internal compliance, and provide remediation support to children who have been harmed at the farm in close collaboration with the relevant existing protection actors in their area through the "Child Case Management Process".

Agronomists/Internal Compliance





Support farms to mitigate child protection risks and meet compliance requirements through the "Farm Fair Treatment Process".


Child Protection Authorities





Take up cases not directly linked to the farms and supervise and host the social workers, ensuring alignment with existing systems and service providers.


Filter content here 


Year
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Month
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Cluster
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Location
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Trader
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Protection Issues
Alle 

Clear Filters



The Monitoring and Identification Process

Progress in monitoring and identifying child protection issues in and around farms

A Closer Look at the Process

Community-Based Child Rights Committees identify child protection issues on coffee farms and in the wider community through their monitoring activities. **They safely report these potential child protection issues to social workers.** Social workers can also be notified about child protection issues through grievance mechanisms, agronomists, service providers in the community, or through direct reports from children, families and community members.

Once potential child protection cases are reported to the social worker, **the social worker verifies the initial information.** Cases that are not linked to AAA farms are referred to the relevant child protection authorities for support. Cases that are directly linked to a farm are categorized by the social worker as a non-compliant farm and/or a child case. Click [here](#) to see this categorization in more detail.

Non-compliant farms present systemic



Ctrl + click here for supported cases.

Filter content here



The Risk Mitigation and Remediation Process

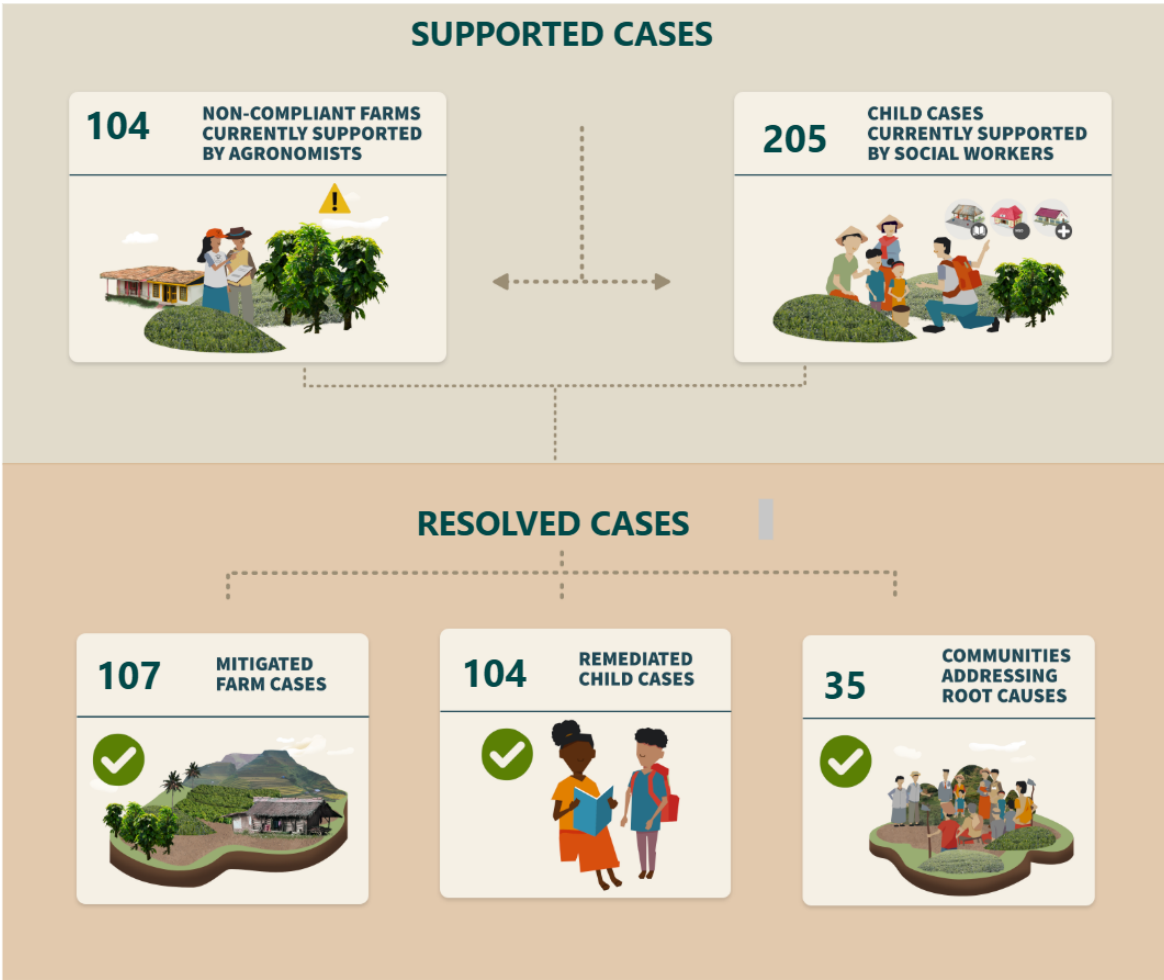
Progress in supporting and resolving child protection issues in and around farms

A Closer Look at the Process

Social workers transfer cases of **non-compliant farms** to agronomists/internal compliance. The **agronomists/internal compliance** then support head farmers of the farm to mitigate child protection risks and meet compliance requirements through the "Farm Fair Treatment Process".

Child cases on the other hand are taken up by the **social workers** themselves. They provide remediation support to children who have been harmed at the farm in close collaboration with the relevant existing protection actors in their area through the "Child Case Management Process" – this happens under the supervision of the local child protection authorities and includes linking children to service providers in the area to address their needs.

Both agronomists/internal compliance and social workers follow a structured and timely process in order to support and resolve their cases. Click [here](#) to see this process in more detail. An innovative technology application both guides



Year: Alle

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Location: Alle

Trader: Alle

Protection Issues: Alle

Clear Filters

HOME

CRMRS

Identified Cases

Supported & Resolved Cases

Farm Cases: Risk Mitigation (I)

Farm Cases: Risk Mitigation (II)

Child Cases: Profiles

Child Cases: Remediation

Child Labour

Community Engagement

Filter content here ⓘ

Year

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Cluster

Alle ▾

Location

Alle ▾

Trader

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Agronomist

Alle ▾

Protection Concerns

Alle ▾

Clear Filters




Country	Non-compliant Farms	Agronomist Supported Non-compliant Farms	Mitigated Farm Cases
<ul style="list-style-type: none"> ▾ Uganda <ul style="list-style-type: none"> ▾ Western <ul style="list-style-type: none"> ⊕ Bunyangabu ⊕ Katebwa ⊕ Kyamukube ▾ Kasese <ul style="list-style-type: none"> ⊕ Buhuhira ⊕ Kabatunda-Kirabaho ⊕ Kyabarungira 			
Totaal			

211 NON-COMPLIANT FARMS

104 NON-COMPLIANT FARMS CURRENTLY SUPPORTED BY AGRONOMISTS

107 MITIGATED FARM CASES

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Year: Alle

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Cluster: Alle


Location: Alle

Trader: Alle

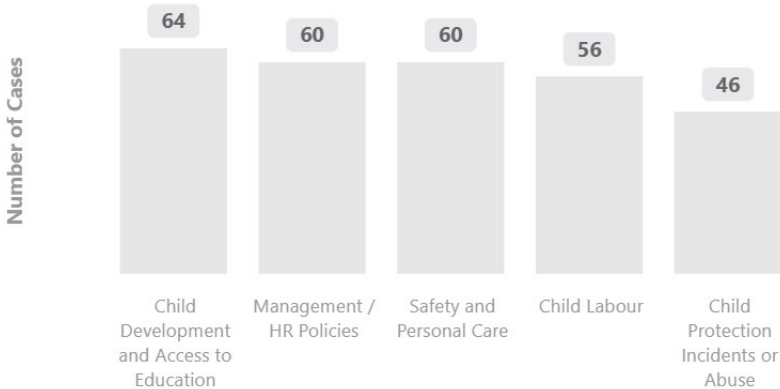
Agronomist: Alle

Protection Concerns: Alle

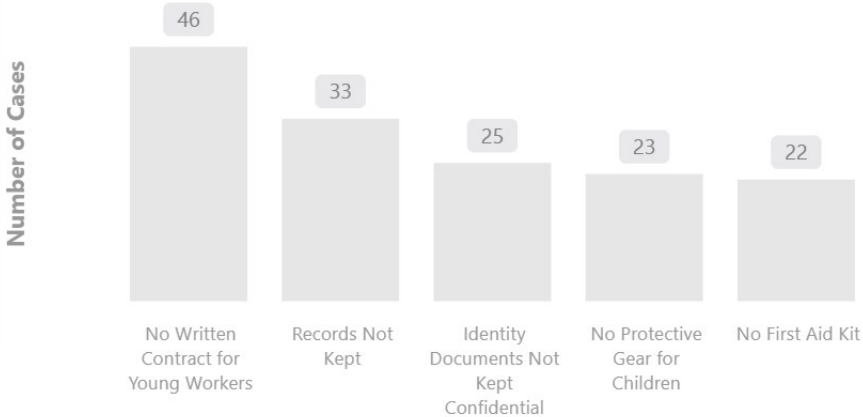
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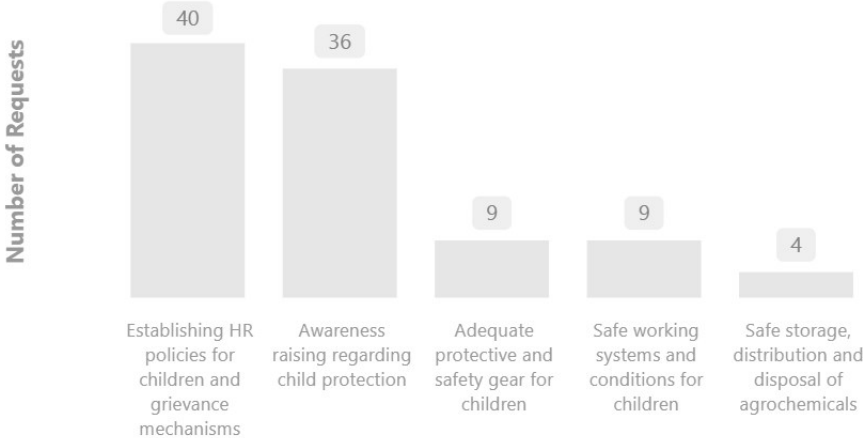

Top 5 Child Protection Issues at Farms (Risks and Incidents)



Top 5 Child Protection Risks at Farms



Top 5 Support or Training Requested by Farmers



HOME

CRMRS

Identified Cases

Supported & Resolved Cases

Farm Cases: Risk Mitigation (I)

Farm Cases: Risk Mitigation (II)

Child Cases: Profiles

Child Cases: Remediation

Child Labour

Community Engagement

Filter content here 

Year

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Month

Alle

Cluster

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Location

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Trader

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Social Worker

Alle

Protection Incidents

Alle

Risk Level


Alle

Gender

Alle

Age between

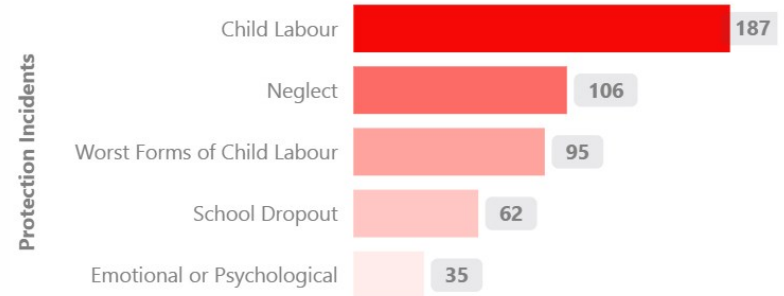
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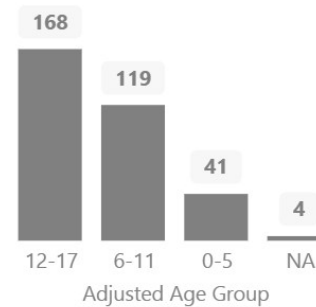


Country	Child Cases	Social Worker Supported Child Cases	Remediated Child Cases
Uganda			
Western			
Kasese			
Kyabarungira			
Kabatunda-Kirabaho			
Buhuhira			
Bunyangabu			
Totaal			

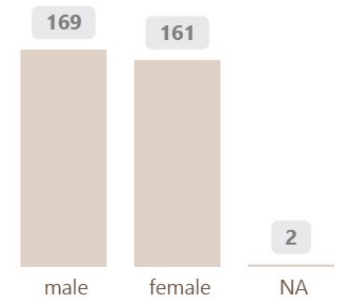
Top 5 Child Protection Incidents



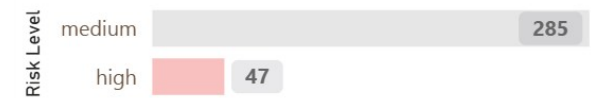
Child Cases by Age



Child Cases by Gender



Child Cases by Risk Level




Cases Currently in Assessment
59

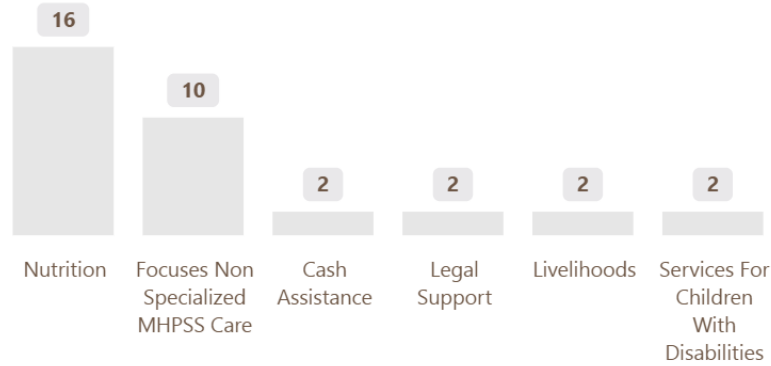
Cases Currently in Case Planning
28

Cases Currently Provided with Services
54

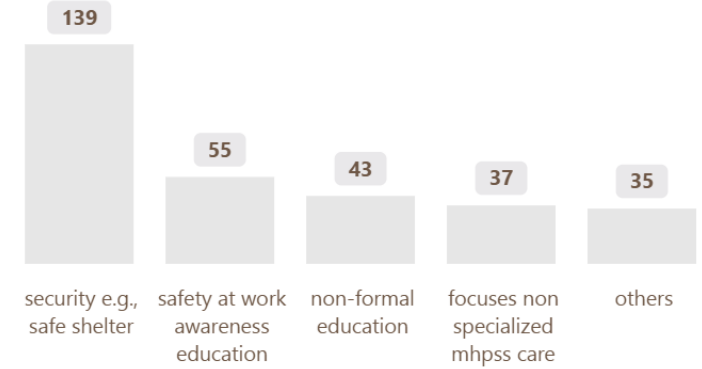
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 Social Worker:
 Protection Incidents:
 Risk Level:
 Gender:
 Age between:
 Clear Filters 

Top 5 Services Requested Through Referral



Top 5 Services Provided



Top 3 Means of Remediation/Case Closure



Level of Satisfaction with Support Provided

of Children
90

of Caregivers
91

Children's Rating



Caregivers' Rating



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Year

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Month

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Cluster

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Location

Alle

Trader

Alle

Social Worker

Alle

Type of Child Labor

Alle

Risk Level

Alle

Gender

Alle

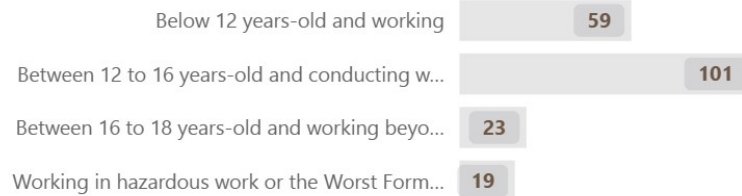
Age between

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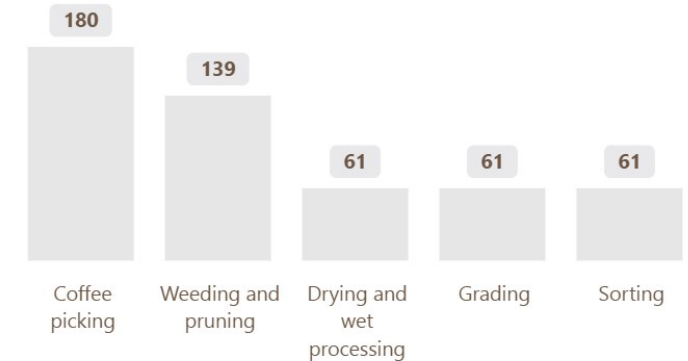
Types of Child Labour



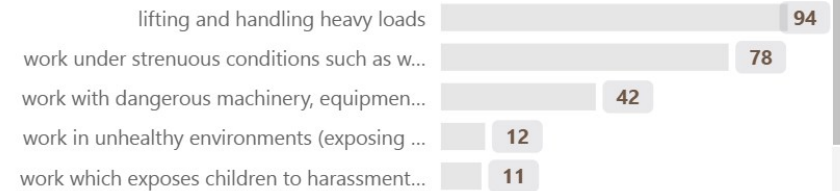
Top 3 Types of Worst Forms of Child Labour



Top 5 Tasks Performed by Children in Child Labour



Top 5 Types of Hazardous Work



Average Hours Worked per Day

4,96

Children Previously in Child Labor and Out-of-School Now Re-Enrolled in School

28

% of Children Re-Enrolled

11%

HOME

CRMRS

Identified Cases

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Child Labour

Community Engagement

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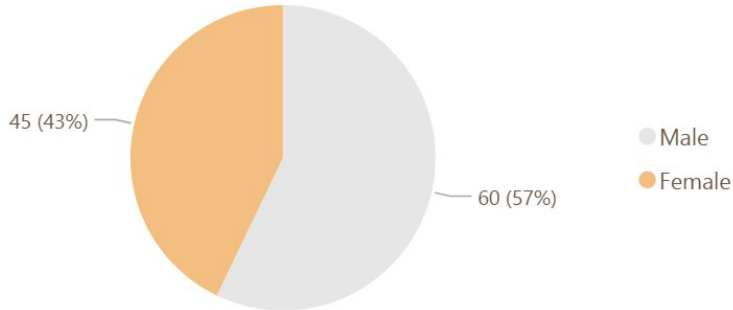
Cluster
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Trader
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Clear Filters




Trained Community Child Rights Committee Members Showing Enhanced Skills in Child Rights and Safe Case Referrals



Strengthened or Established Child Rights Committees
11



Trained Child Rights Committee Members
105



Established Community Child Protection Funds
13



Community Child Protection Funds established and used to Support Emergency Cases

